



**July 3, 2007**

## **FREQUENTLY ASKED QUESTIONS – Lottery Retailers**

### **What does registration mean? What kind of information will I have to provide and what will I be required to do?**

Full information will be included in the package that retailers will soon receive. The AGCO has designed the registration process to minimize the time and effort required of retailers. For example, a typical independent store with a sole owner will only be required to complete one form. The registration process will also include background checks.

### **Will just store owners be registered or will everybody that works for me be included as well?**

Not everyone working in a business that sells lottery products will have to be registered. Only those individuals who oversee or coordinate lottery sales or those who have significant decision-making authority over lottery sales will need to be registered. In most cases, for a solely-owned independent retail store, only the business will need to be registered. If the store owner designated someone else to be “in charge” of lottery tickets/sales, then that person would also need to be registered. The AGCO will work with retailers to determine exactly who needs to be registered.

### **My store is part of a key account/chain. Will I have to be registered? Will my company head office take care of it?**

In corporate entities or chains, those who are responsible for compliance issues regarding lottery sales and those who have signed any agreement and/or contract with the OLG must also be registered. The AGCO and the head offices of corporate/chain accounts will determine who needs to be registered.

### **What if I don't submit an application?**

If an application is not submitted in time to process it for January 1, 2008, the retailer will not be able to sell OLG products until a registration is issued.

### **Can the AGCO deny registration to an existing retailer? Is there any way to appeal a denial?**

While no problems are expected for the vast majority of retailers, registration cannot be guaranteed. In cases where a registration is not approved, the applicant will be provided the opportunity to appeal the decision through a fair, transparent and independent adjudicative process.